



**BIDS AND AWARDS COMMITTEE
 RESOLUTION No. 24-0055-SBB
 05 SEPTEMBER 2024
SUPPLEMENTAL BID BULLETIN**

ONE (1) LOT ANNUAL MAINTENANCE, WARRANTY, AND SUPPORT SERVICES FOR THE EXISTING HYPERCONVERGED INFRASTRUCTURE SYSTEM SOLUTIONS OF THE GCG COVERING THE FISCAL YEAR (FY) 2024

TERMS OF REFERENCE (TOR)	
ORIGINAL PROVISION	REVISED PROVISION
3.1 The bidder must have completed a similar contract for Renewal of Nutanix Maintenance and Support Services Agreement for the past three (3) years from the date of submission and receipt of bids.	3.1 The bidder must have completed a similar contract for Renewal of Nutanix Maintenance and Support Services Agreement or <u>Supply, Delivery, Installation, and Support Services of Nutanix Equipment</u> for the past three (3) years from the date of submission and receipt of bids.
INVITATION TO BID	
ORIGINAL PROVISION	REVISED PROVISION
2. The GCG now invites bids for the above Procurement Project. The delivery of the required renewal of annual maintenance agreement subscription must be completed on or before 01 December 2024. The bidder must have completed a similar contract for Renewal of Nutanix Maintenance and Support Services Agreement for the past three (3) years from the date of submission and receipt of bids. The description of an eligible bidder is contained in the Bidding Documents, particularly, in Section II (Instructions to Bidders).	2. The GCG now invites bids for the above Procurement Project. The delivery of the required renewal of annual maintenance agreement subscription must be completed on or before 01 December 2024. The bidder must have completed a similar contract for Renewal of Nutanix Maintenance and Support Services Agreement or <u>Supply, Delivery, Installation, and Support Services of Nutanix Equipment</u> for the past three (3) years from the date of submission and receipt of bids. The description of an eligible bidder is contained in the Bidding Documents, particularly, in Section II (Instructions to Bidders).
BID DATA SHEET	
ORIGINAL PROVISION	REVISED PROVISION
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REMINDERS

In compliance with Section 8.5.2 of the 2016 Revised Implementing Rules and Regulations (IRR) of Republic Act (R.A.) No. 9184, bidders are reminded to update the entries in Annex A of their PhilGEPS Platinum Certificate of Registration.

In order to conserve paper and avoid heavy and voluminous bid submission that entails unnecessary cost to the bidder, bidders are reminded of the following:

- There is no need to attach a copy of the legal documents enumerated in Annex A of the PhilGEPS Certificate of Registration (Platinum Membership). Bidders are only required to submit the same during post-qualification for the Technical Working Group's verification.

For the statement of all its ongoing and completed government and private contracts, there is no need to attach a copy of each of the contract enumerated in the statement.

- *Bidders are directed to use the updated Statement of Conformity with Technical Specification attached as **Annex A**. Failure to adopt the prescribed form will be considered as non-compliant.*

(NOT PRESENT)
EXEC. DIR. JOHANN CARLOS S. BARCENA
BAC Chairman

(NON-VOTING)
DIR. MICHAEL D. PABALINAS
Vice-Chairman 

(NOT PRESENT)
DIR. JAYPEE O. ABESAMIS
Member


DIR. RAUL T. ABAD
Member

(NOT PRESENT)
DIR. JOCELYN GRACE N. NAVATO
Member


MARK GREGOR M. BENCITO
Provisional Member


ROUGIN ROYCES S. GUTIB
Provisional Member

Annex A

Statement of Conformity with Technical Specifications

Item	Specification	Statement of Compliance
		<p><i>[Bidders must state here either "Comply" or "Not Comply" against each of the individual parameters of each Specification stating the corresponding performance parameter of the equipment offered. Statements of "Comply" or "Not Comply" must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer's un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidder's statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.]</i></p>

**ONE (1) LOT ANNUAL MAINTENANCE, WARRANTY, AND SUPPORT SERVICES FOR
THE EXISTING HYPERCONVERGED INFRASTRUCTURE SYSTEM SOLUTIONS OF
THE GCG COVERING THE FISCAL YEAR (FY) 2024**

ITEM	SPECIFICATION		STATEMENT OF COMPLIANCE												
1	MAINTENANCE, WARRANTY, AND SUPPORT SERVICES REQUIREMENTS 1.1 The bidder must provide the renewal of annual maintenance agreement subscription for the existing two (2) Hyperconverged Infrastructure System Solutions (Nutanix Equipment) of the GCG:														
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	1.2	The services must include the labor, repairs, and parts replacement to keep the said items/units/equipment in good operating condition.	
	1.3	The bidder must provide full-time Nutanix Support and managed services, without additional cost to the GCG, during the twelve (12) months contract period as specified: 1.3.1 single point of contact for all hardware and software components. 1.3.2 twenty-four by seven (24x7) service desk support via telephone, email, or online chat portal; 1.3.3 twenty-four hours by seven days (24x7) support for software updates and upgrades; 1.3.4 at least one (1) hour response time upon receipt of issue escalation and two (2) hours for onsite support, if necessary; 1.3.5 if the problem was not resolved by service desk support, the bidder must provide an onsite technical support; 1.3.6 procedures on support and issue escalation; 1.3.7 conduct of quarterly preventive maintenance and annual health check for the equipment to verify if all the components are still updated and in good condition; and 1.3.8 service report every resolved issue, preventive maintenance, and annual health check activity.	
2	BUDGET REQUIREMENTS	2.1 The budget for the procurement of One (1) Lot Annual Maintenance, Warranty, and Support Services for the existing Hyperconverged Infrastructure System Solutions of the GCG covering the FY 2024 is Six Million Pesos Only (P6,000,000.00).	
3	BIDDER REQUIREMENTS	3.1 The bidder must have completed a similar contract for Renewal of Nutanix Maintenance and Support Services Agreement <u>or Supply, Delivery, Installation, and Support Services of Nutanix Equipment</u> for the past	

	three (3) years from the date of submission and receipt of bids.	
	3.2 The bidder must have at least three (3) Nutanix Certified Engineer and must submit a copy of their current and valid Certification during post-qualification.	
	3.3 The Resume/Curriculum Vitae must be submitted as proof that each technical engineer is locally (Philippines) based and employed by the bidder.	
	3.4 The bidder must be a Platinum PhilGEPS registered supplier.	
	3.5 Subcontractors are prohibited.	
4	POST-QUALIFICATION REQUIREMENTS	
	4.1 The bidder must provide the following documents during the post-qualification:	
	4.1.1 A certification issued by the principal that the bidder is a certified partner for Nutanix;	
	4.1.2 Copy of the company's latest General Information Sheet (GIS), if applicable.	
5	TERMS OF PAYMENT	
	5.1 The payment shall be made on a one-time basis after the activation of the required renewal of annual maintenance agreement subscription on 01 December 2024.	
	5.2 Provided further that payment should be made at least twenty (20) working days from receipt of complete documents such as billing statement/statement of account, and other pertinent information.	
6	CONFIDENTIALITY	
	6.1 Information or rights acquired and obtained from the GCG, including but not limited to any and all obligations prior to the termination or expiration hereof and provisions on confidentiality and proprietary rights, will remain in effect after termination of the services rendered to the GCG. Hence, the undertaking of the bidder not to disclose and to keep information confidential shall subsist even after the expiration or termination of its obligation to the GCG nor can the bidder, at any time, disclose items mentioned or enumerated in Section 6.2 or any information it acquires by virtue of the contract which the GCG deems confidential.	
	6.2 Records, documents, reports, and relevant data, such as diagrams, plans, designs, estimates, specifications, and other supporting records of materials compiled and prepared in the courses of the performance of the services shall be absolute properties of GCG and shall not be used by the bidder for purposes not related to this agreement without prior written approval of GCG. Copies	

	of such documents as required in this TOR shall be turned over to GCG upon completion of the project except that the bidder shall have the right to retain a copy of the same.	
7	DELIVERY AND IMPLEMENTATION SCHEDULE	
	7.1 The delivery of the required renewal of annual maintenance agreement subscription must be completed on or before 01 December 2024.	
	7.2 The contract for this project shall be subject to renewal whereby the performance evaluation of the bidder shall be conducted in accordance with the requirements of this Terms of Reference.	