



**BIDS AND AWARDS COMMITTEE
 RESOLUTION No. 24-0067-SBB
 13 NOVEMBER 2024
SUPPLEMENTAL BID BULLETIN**

**REVISION ON THE TERMS OF REFERENCE FOR THE PROCUREMENT
 OF ONE (1) LOT PRIMARY INTERNET SERVICE SUBSCRIPTION FOR
 THE GOVERNANCE COMMISSION FOR GOCCS (GCG) COVERING THE
 PERIOD OF 01 JANUARY 2025 TO 31 DECEMBER 2025**


TERMS OF REFERENCE (TOR)	
ORIGINAL PROVISION	REVISED PROVISION
5.4.1.2 two (2) personnel with Network Engineer certification;	5.4.1.2 two (2) personnel with Network Associate certification;
5.4.1.5 two (2) personnel with Internetwork Expert certification.	5.4.1.5 one (1) personnel with Internetwork Expert certification.
9.1 The bidder must be able to install and operationalize the proposed internet services on or before 01 January 2025, or seven (7) calendar days from the receipt of Notice to Proceed (NTP), whichever is later.	9.1 The bidder must be able to install and operationalize the proposed internet services on or before 01 January 2025, or fifteen (15) calendar days from the receipt of Notice to Proceed (NTP), whichever is later.
CLARIFICATIONS	
QUERY	REMARKS
Is it possible to relax the prohibition of subcontracting under item 1.4 of the TOR?	No, the original requirement will be retained.
Is it possible to relax the requirements under items 6.2 and 6.3 of the TOR, from the SLA of 99.9% and 99.8% down to 99.7%?	No, the original requirement will be retained
REMINDERS	
In compliance with Section 8.5.2 of the 2016 Revised Implementing Rules and Regulations (IRR) of Republic Act (R.A.) No. 9184, bidders are reminded to update the entries in Annex A of their PhilGEPS Platinum Certificate of Registration.	

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In order to conserve paper and avoid heavy and voluminous bid submission that entails unnecessary cost to the bidder, bidders are reminded of the following:

- There is no need to attach a copy of the legal documents enumerated in Annex A of the PhilGEPS Certificate of Registration (Platinum Membership). Bidders are only required to submit the same during post-qualification for the Technical Working Group's verification.
- For the statement of all its ongoing and completed government and private contracts, there is no need to attach a copy of each of the contract enumerated in the statement.

• Bidders are directed to use the updated Statement of Conformity with Technical Specification attached as **Annex A**. Failure to adopt the prescribed form will be considered as non-compliant.

(NON-VOTING)
EXEC. DIR. JOHANN CARLOS S. BARCENA
BAC Chairman 

(not present)
DIR. MICHAEL D. PABALINAS
Vice-Chairman


DIR. JAYPEE O. ABESAMIS
Member

(not present)
DIR. RAUL T. ABAD
Member

(not present)
DIR. JOCELYN GRACE N. NAVATO
Member


MARK GREGOR M. BENCITO
Provisional Member


ROUGIN ROYCE S. GUTIB
Provisional Member

Annex A

ONE (1) LOT PRIMARY INTERNET SERVICE SUBSCRIPTION FOR THE GOVERNANCE COMMISSION FOR GOCCS (GCG) COVERING THE PERIOD 01 JANUARY 2025 TO 31 DECEMBER 2025

ITEM	SPECIFICATION	STATEMENT OF COMPLIANCE
1. INTERNET SERVICE REQUIREMENTS		
1.1	600 Mbps high available leased line high-speed internet services through fiber optic facility going to the datacenter of the GCG Main Office located at 3/F BDO Towers Paseo (formerly Citibank Center) 8741 Paseo de Roxas, Makati City. The bidder must provide a leased gateway router for the internet requirements in the GCG Main Office with public /27 IP address block and a web-based network monitoring interface, accessible to GCG, which will allow the latter to monitor compliance with bandwidth agreements.	
1.2	300 Mbps leased line high-speed internet services through fiber optic facility going to the server room of the GCG Extension Office "A" located at 17/F BDO Towers Valero (formerly Citibank Tower) 8741 Paseo de Roxas, Makati City. The bidder must provide a leased gateway router for the internet requirements in the GCG Extension Office A with public /29 IP address block and a web-based network monitoring interface, accessible to GCG, which will allow the latter to monitor compliance with bandwidth agreements.	
1.3	300 Mbps leased line high-speed internet services through fiber optic facility going to the server room of the GCG Extension Office "B" located at 8/F BDO Towers Paseo (formerly Citibank Center) 8741 Paseo de Roxas, Makati City. The bidder must provide a leased gateway router the internet requirements in the GCG Extension Office with public /29 IP address block and a web-based network monitoring interface, accessible to GCG, which will allow the latter to monitor compliance with bandwidth agreements.	
1.4	The fiber optic facility must be directly connected to the core facility and must be owned and operated by the bidder. Subcontracting is strictly prohibited.	
1.5	The bidder must be responsible for the provisioning of the links through its own facilities with electrical interface hand-off 10/100/1000 Gigabit Ethernet. The type of connection must be a 1:1 ratio in synchronous mode and must be terminated via Metro-Ethernet.	
2. NETWORK REQUIREMENTS		
2.1	The bidder must have at least 10 direct International Uplinks (either Tier 1 or Tier 2 - e.g. AT&T, Level 3, Telstra, etc.) for redundancy purposes. The bidder must provide during the post-qualification a detailed diagram as proof of requirement.	

2.2	The bidder must have and operate its own Backhaul going to Cable Landing Station. The Cable Landing Station may not necessarily be owned by the bidder. The bidder must provide during the post-qualification a detailed diagram on how the core network will pass through Backhaul as proof of requirement.	
2.3	The bidder must be a member for at least six (6) years of a local Multilateral Peering Internet Exchange which is operated by a government institution. The bidder must provide during the post-qualification the certificate of membership as proof of requirement.	
2.4	The bidder must submit a network layout labeled as Electronics Engineer Plan during the post-qualification, showing connectivity from end user's data terminal facility up to the last mile and must be duly signed by Licensed Electronics Engineer (EE) with corresponding valid Professional Regulation Commission (PRC) ID.	
3. BUDGET REQUIREMENTS		
3.1	The budget for One (1) Lot Primary Internet Service Subscription for GCG covering the period 01 January 2025 to 31 December 2025 is Seven Million Pesos only (₱7,000,000.00).	
4. FINANCIAL BID PROPOSAL		
4.1	The bidder's financial bid proposal must indicate the total cost of the service, inclusive of VAT and all applicable taxes for the period of twelve (12) months.	
4.2	The financial bid must be broken down into cost components that represent the bidder's one-time costs, recurring costs (for 12 months), and other costs.	
4.3	All financial bids should be in Philippine Pesos, inclusive of VAT and other taxes maybe applicable.	
5. BIDDER REQUIREMENTS		
5.1	The bidder must be a Tier 1 Telecommunication Company and must provide a National Telecommunications Commission (NTC) certification during post-qualification.	
5.2	The bidder must have completed a similar contract for the provision of internet services solution for the past five (5) years from the date of submission and receipt of bids.	
5.3	The bidder must have at least ten (10) years of experience in operating as an internet service provider.	
5.4	Manpower Requirements: 5.4.1 The bidder must provide a list of locally based manpower for the supply, delivery, and installation of the proposed Primary Internet Subscription, with each personnel being a regular employee of the bidder for at least three (3) years:	

	5.4.1.1	three (3) Licensed Electronics Engineers;	
	5.4.1.2	two (2) personnel with Network Associate certification;	
	5.4.1.3	two (2) personnel with Network Engineer certification;	
	5.4.1.4	two (2) personnel with Network Professional certification; and	
	5.4.1.5	one (1) personnel with Internetwork Expert certification.	
	5.4.2	The bidder must provide a photocopy of valid certifications, resume, and company ID of the identified local manpower during post-qualification.	
5.5		Prior to submission of bid, the prospective bidder is required to conduct an ocular inspection to the GCG Main and Extension offices. This is to ensure the reliability, security, and efficiency of the required services that the prospective bidder shall perform.	
	5.5.1	The bidder must send an email request to the GCG at procurement@gcg.gov.ph at least a day prior to their proposed schedule of mandatory ocular inspection. The email must contain the company name and the names of prospective bidder representatives (maximum of 2). This is to secure in advance the required gate pass and permit to enter the office building prior to the scheduled date of ocular inspection.	
	5.5.2	The bidder must obtain a Certificate of Appearance as proof of their attendance at the ocular inspection. The certificate shall be issued by the designated representative of the GCG present during the inspection.	
	5.5.3	The Certificate of Appearance must be included in the bidder's submission along with the bid documents. Bids submitted without the Certificate of Appearance will be considered as non-compliant.	
	5.5.4	The GCG reserves the right to verify the accuracy of the information provided in the Certificate of Appearance. Any falsification of attendance will result in disqualification and other appropriate actions.	
5.6		A copy of the company's latest General Information Sheet (GIS) must be provided during post-qualification.	
5.7		The bidder must be a Platinum PhilGEPS registered supplier.	
5.8		Subcontractors are prohibited.	
6. SERVICE LEVEL AGREEMENT (SLA)			
The Winning Bidder (hereafter referred to as simply the "bidder"):			

6.1	The bidder must ensure the maximum uptime for the entire duration of the contract period from 01 January 2025 to 31 December 2025.	
6.2	The bidder must provide a fiber optic cable connection in the building and must provide a last mile availability of at least 99.9% or equivalent of one (1) hour allowable down time a month for the internet services in the GCG Main Office.	
6.3	The bidder must provide a fiber optic cable connection in the building and must provide a last mile availability of at least 99.8% or equivalent of two (2) hours allowable down time a month for the internet services for each GCG Extension Office A and GCG Extension Office B.	
6.4	GCG shall have the option to pre-terminate the service without penalty to GCG if at any point during its effectivity, the cumulative number of hours of interrupted service reaches 24 hours. This total number of hours shall include all instances of interruptions (planned or unplanned) in the service, inclusive of continuous and intermittent interruptions, except when the cause thereof is due to the fault or negligence of GCG.	
6.5	The bidder must ensure the security and privacy of GCG's information streams to the extent possible.	
6.6	The bidder must provide full-time support and managed services, without additional cost to the GCG, during the twelve (12) months contract period as specified:	
	6.6.1 single point of contact for all hardware and software components;	
	6.6.2 twenty-four by seven (24x7) service desk support via telephone, email, or online chat portal;	
	6.6.3 at least one (1) hour response time upon receipt of issue escalation and two (2) hours for onsite support, if necessary;	
	6.6.4 procedures on support and issue escalation; and	
	6.6.5 service report every after the onsite support.	
6.7	The bidder should provide advance notification at least 48 hours before scheduled service interruptions.	
7. TERMS OF PAYMENT		
7.1	Terms of payment shall be made on a monthly basis.	
7.2	The monthly consideration is payable within twenty (20) working days upon receipt of complete documents such as billing statement/statement of account, and other pertinent documents; provided that the total bidder's financial bid shall be pro-rated by the actual period where services are rendered over twelve (12) months (01 January 2025 to 31 December 2025).	

7.3	In case actual service(s) are not rendered starting from 01 January 2025 but on a later date, the total bidder's financial bid shall still be pro-rated over the 12-month period (01 January 2025 to 31 December 2025) and the same shall be paid based on the actual services rendered which shall commence on the date where the internet services were operationalized.	
8. CONFIDENTIALITY		
8.1	Information or rights acquired and obtained from the GCG, including but not limited to any and all obligations prior to the termination or expiration hereof and provisions on confidentiality and proprietary rights, will remain in effect after termination of the services rendered to the GCG. Hence, the undertaking of the bidder not to disclose and to keep information confidential shall subsist even after the expiration or termination of its obligation to the GCG nor can the bidder, at any time, disclose items mentioned or enumerated in Section 8.2 or any information it acquires by virtue of the contract which the GCG deems confidential.	
8.2	Records, documents, reports, and relevant data, such as diagrams, plans, designs, estimates, specifications, and other supporting records of materials compiled and prepared in the courses of the performance of the services shall be absolute properties of GCG and shall not be used by the bidder for purposes not related to this agreement without prior written approval of GCG. Copies of such documents as required in this TOR shall be turned over to GCG upon completion of the project except that the bidder shall have the right to retain a copy of the same.	
9. IMPLEMENTATION SCHEDULE		
9.1	The bidder must be able to install and operationalize the proposed internet services on or before 01 January 2025, or fifteen (15) calendar days from the receipt of Notice to Proceed (NTP), whichever is later.	
9.2	The contract for this project shall be subject to renewal whereby the performance evaluation of the bidder shall be conducted in accordance with the requirements of this Terms of Reference.	